

Jie Ren
Assistant Professor of Information Systems

Fordham University Gabelli School of Business
140 W 62nd Street, 4th Floor, New York, NY 10023

Tel: 6468684028
Email: jren11@fordham.edu
web: jieren.me

Education	• [2009-2014] Stevens Institute of Technology PhD (Information Management) Hoboken • [2006-2009] Beijing University of Posts and Telecom MS (Management Science and Engineering) Beijing • [2002-2006] Beijing University of Posts and Telecom BS (E-Business) Beijing
Research Interests	• Collective online behaviors • Crowdsourcing • Online reviews • Social media
Refereed Journal Articles	Wang, S., Lee, A., Yeoh, W., and Ren, J. (2020) Locating virtual collaborators for innovation: Surmounting Covid-19 impediments in a massive virtual hackathon, <i>Journal of Computer Information Systems</i>, conditionally accepted. Ren, J., Han, Y., Genc, Y., Yeoh, W., and Popovič, A. (2020) Exploring the Boundary of Crowdsourcing in the Domain of Creativity and How to Break it? <i>Technological Forecasting & Social Change</i>, conditionally accepted. Raghupathi, V., Ren, J., and Raghupathi, W. (2020) Identifying Corporate Sustainability issues by Analyzing Shareholder Resolutions: A Machine-learning Text Analytics Approach, <i>Sustainability</i>, 12(11), 4753. Ren, J., Raghupathi, V., and Raghupathi, W. (2020) Understanding the Dimensions of Medical Crowdfunding: A Visual Analytics Approach, <i>The Journal of Medical Internet Research</i>, 22(7): e18813. Raghupathi, V., Ren, J., and Raghupathi, W. (2020) Studying Public Perception about Vaccination: A Sentiment Analysis of Tweets, <i>International Journal of Environmental Research and Public Health</i>, 17(20), 3464. Ren, J., Raghupathi, V., and Raghupathi, W. (2020) Determinants of Startup Funding: The Interaction between Web Attention and Culture, <i>Journal of International Technology and Information Management</i>, 29(1), 1-24. Ren, J. and Nickerson, J. V. (2019) Arousal, Valence and Volume: How the Influence of Online Review Characteristics Differs with Respect to Utilitarian and Hedonic Products, <i>European Journal of Information Systems</i>, 28(3), 272-290. Ren, J., Ozturk, P., and Yeoh, W. (2019) Online Crowdsourcing Campaigns: Bottom-up VS Top-down Process Model, <i>Journal of Computer Information Systems</i>, 59(3), 266-276. Ren, J., Yeoh, W., Ee, M., and Popovič, A. (2017) Online Consumer Reviews and Sales:

Examining the Chicken-Egg Relationships, *Journal of the Associations for Information Science and Technology*, 69(3), 449-460

Ren, J. (2015) Exploring Creativity in Crowdsourcing, *Journal of Business Anthropology*, 4(2), 284-292

Ren, J., Nickerson, J. V., Mason, W., Sakamoto, Y., and Graber, B. (2014) Increasing the Crowd's Capacity to Create: How Alternative Generation Affects the Diversity, Relevance and Effectiveness of Generated Ads, *Decision Support Systems*, 65, 28-39.

Shahid, M. K., Ren, J., and Tang, S. (2007). Broadband Access in Developing Countries: Access Technologies, Policy Issues and Solution, *Journal of Beijing Institute of Technology*, 17 (Suppl): 112-120.

Book Chapters

Ren, J., Ozturk, P., and Luo, S. (2018) Examining Customer Responses to Fake Online Reviews: The Role of Suspicion and Product Knowledge, In Fan, M., Heikkilä, J., Li, H., Shaw, M. J., & Zhang, H. (Eds.). *Internetworked World*, Springer Nature, Scientific Publishing Services (P) Ltd, 177-184.

Tan, C. S., Cheng, M., Ren, J., and Wong, S. F. (2018). BI Maturity Framework. In S. Miah & W. Yeoh (Eds.), *Applying Business Intelligence Initiatives in Healthcare and Organizational Settings*. Hershey, PA: IGI Global, 44-63.

Papers under Review at Refereed Journals

Yin, H., Zheng, S., Yeoh, W., and Ren, J. Exploring the Impact of the Richness of Online Reviews on Sales: A Perspective of Attribute Substitution, *Journal of the Associations for Information Science and Technology*, R&R for the third-round review.

Ren, J., Raghupathi, V., and Raghupathi, W. Effect of crowd wisdom on pricing in the asset-based sharing platform: An Attribute Substitution Perspective, *International Journal of Hospitality Management*, R&R for the third-round review.

Ren, J., Raghupathi, V., and Raghupathi, W. Exploring the Factors that Determine the Success of Litigation Crowdfunding: Implications for Ethics and Justice, *Technological Forecasting & Social Change*, R&R for the third-round review.

Mattson, T., Aurigemma, S., and Ren, J., Positive Psychological Capital or Negative Protection Motivation Theory to Motivate Voluntary Security Actions, *Journal of the Association for Information Systems*, R&R for the second-round review.

Ren, J., Raghupathi, V., and Raghupathi, W. Exploring the Subjective Nature of Crowdfunding Funding Decisions: An Attribute Substitution Study, *Journal of Business Venturing Insights*, R&R for the second-round review.

Ren, J., Dong, H., Padmanabhan, B., and Nickerson, J. V. How Social Media Sentiment Impacts Mass Media Sentiment: A Study of News in the Financial Markets, *Journal of the Associations for Information Science and Technology*, R&R for the second-round review.

Dong, H., Ren, J., Padmanabhan, B., and Nickerson, J. V. How are Social and Mass Media Different in Relation to the Stock Market? A Study on Topic Coverage and Predictive Value, *Information & Management*, under the first-round review.

Ren, J., Raghupathi, V., and Raghupathi, W. Exploring Push and Pull Factors in Scientific Mobility: Insights from ORCID, *Technovation*, under the first-round review.

Working Papers

Trading Strategy Based on Social Media Volume, with Balaji Padmanabhan and Hang Dong, targeting for *MISQ* or *ISR*, to be submitted in Dec. 2020

	Online Review Generation Bias Under the Covid-19 Pandemic, with Hang Dong and Shuang Zheng, targeting for <i>MISQ</i> or <i>ISR</i>, to be submitted in Jan. 2021 Ren, J., Dong, H., Sabnis, G., Nickerson, J. V., and Popovič, A. How Social Media Impacts Mass Media News Viewership in the Stock Market, <i>European Journal of Information Systems</i>, to be submitted soon.
Ongoing Research Projects	Ozturk, P., Han, Y., and Ren, J. Improving Crowdsourcing Quality: The Impact of Crowdsourcing Technology Architecture and Task Knowledge-intensity Lechler, T. and Ren, J. Exploring managers' cognitive biases in the evaluation of novelty and their impact on NPD project funding Ren, J. Theorizing the Creativity of the Crowd – A new perspective based on organizational mechanism, <i>Journal Undecided</i>
Awards/Honors/Grants	• Best Paper Second Runner-up Award for Americas Conference on Information Systems 2018 • Faculty Fellowship for Fall 2018 • Research Grant for Summer 2018, Gabelli School of Business • Research Grant for Summer 2017, Gabelli School of Business • Research Support with Graduate Assistantship for Summer 2016, Gabelli School of Business • First-year Faculty Grant for Summer 2015, Fordham Office of Research • Research Grant for Summer 2015, Gabelli School of Business • Alibaba Young Scholar Grant of 2015
Refereed Proceedings	Ren, J., Dong, H., Sabnis, G., and Nickerson, J.V. (2020) How Social Media Predicts News Viewership – The moderating role of news theme prominence, <i>Proceedings of the 26th Americas Conference on Information Systems</i>, Aug. 10-14, Online, USA Dong, H., Ren, J. and Nickerson, J.V. (2018) Evidence of Demand-driven Media Bias, <i>Proceedings of the 24th Americas Conference on Information Systems</i>, Aug. 16-18, New Orleans (Best Paper Second Runner-up for AMCIS 2018) Ren, J., Han, Y., Yeoh, W. and Genc, Y. (2017) Exploring the Role of Learning in Crowdsourcing Creativity: The Value of Idea-Building in the Crowd, <i>Proceedings of the International Conference on Information Systems 2017</i>, Dec. 10-14, Seoul, Korea. Yim, D., Malefyt, T. and Ren, J. (2016). Remembering Beauty or Artifacts? Empirical Investigation of Mobile Photo Evaluation, <i>Proceedings of the International Conference on Information Systems 2016</i>, Dec. 10-14, Dublin, Ireland. Ren, J. (2015). Examining the Causality Loop between Online Reviews and Consumer Acquisition – a Granger Causality Study from YouTube, <i>Proceedings of the 21st Americas Conference on Information Systems</i>, Aug. 13-15, Puerto Rico. Ren, J., and Nickerson, J. V. (2014). Online Review Systems: How Emotional Language Drives

Sales, ***Proceedings of the 20th Americas Conference on Information Systems***, Aug. 7-8, Savannah, GA.

Ren, J. (2011). Who is More Creative, Experts or the Crowd? ***Proceedings of the 17th Americas Conference on Information Systems***, Aug. 4-7, Detroit, MI.

Ren, J. (2011). Exploring the Process of Web-based Crowdsourcing Innovation, ***Proceedings of the 17th Americas Conference on Information Systems***, Aug. 4-7, Detroit, MI.

Lechler, T. and Ren, J. (2011), Factors Influencing Ex Ante Perception of Innovation Radicalness: An Experimental Design, ***Proceedings of PICMET '11***, July 31-Aug 4, Portland, OR.

Ren, J., Shahid, M. K. and Tang, S. (2007). The Analysis of Britain and the United States Telecommunications Regulatory Systems and Its Implications for China, ***International Conference of Public Administration (ICPA)***, Oct. 21-22, Chengdu, China

Ren, J., Shahid, M. K. and Tang, S. (2007). Telecommunications Regulation and Market Competition in China: Analysis and suggestions, ***System Science, Management Science & System Dynamics 2007 Conference***, Oct. 19-21, Shanghai, China

Ren, J. and Tang, S. (2007). Telecommunications would Deliver More Managed Services for SMEs: Trends and Prosperity, ***Management Science and Engineering International Conference 2007***, Aug. 19-21, Jiaozuo, China

Shahid, M. K., Ren, J. and Tang, S. (2007). Vertically Integrated Market Structure of Communications Industry and Future Horizontal Market Structure, ***IEEM2007 conference***, December 2-5, Singapore

Shahid, M. K., Tang, S. and Ren, J. (2007). Convergence in Communications Industry: Regulatory Challenges, Issues and Trends, ***WiCOM07 Conference***, September 23-25, Shanghai, China

Papers Accepted at Workshops

Ozturk, P., Han, Y., and Ren, J. (2019) Improving Crowdsourcing Quality: The Impact of Crowdsourcing Technology Architecture and Task Knowledge-intensity, ***Collective Intelligence Conference 2019***, Carnegie Mellon University

Ren, J. (2018) Theorizing the Creativity of the Crowd – a new perspective based on the organization mechanism, ***MISQ special issue workshop***, San Francisco.

Dong, H., Ren, J., and Nickerson, J.V. (2018) Be Careful What You Read – Evidence of Demand-driven Media Bias, ***Pre-AMCIS MISQ Workshop 2018***, New Orleans.

Ren, J., Han, Y., Yeoh, W., and Genc, Y. (2017) A Comparison Study of Divergent Thinking and Creativity Performance in the Crowd versus Experts: The Moderating Role of Task Type, ***Collective Intelligence Conference 2017***, NYU

Ren, J., Ozturk, P., and Luo, S. (2016) Examining Customer Responses to Fake Online Reviews: The Role of Suspicion and Product Knowledge, ***The Fifteenth Workshop on E-Business (Web 2016)***, Dublin.

Ren, J. and Yeoh W. (2016) Exploring the Crowd-motivation-driven Crowdsourcing Creativity process, ***Collective Intelligence Conference 2016***, NYU.

Genc, Y. and Ren, J. (2015) Examining Search Patterns for Online Reviews, ***Organizations and Society in Information Systems (OASIS) 2015 Pre-ICIS Workshop***, Texas.

Genc, Y. and Ren, J. (2015) Understanding Product Reviews: Information Search in Online Review Systems, *Workshops of Information in Networks*, NYC, NY.

Ren, J. and Nickerson, J. V. (2013). Examining the Relationship Between Online Review Sentiment and Sales, *Workshops of Information in Networks*, NYC, NY.

Faculty Development Workshops (that I attended)

MIS Quarterly Author Development Workshop, AMCIS 2018, New Orleans, USA

MIS Quarterly Reviewer Development Workshop, ICIS 2016, Dublin, Ireland

ICIS Junior Faculty Consortium, ICIS 2015, Texas, USA

AMCIS Junior Faculty Consortium, AMCIS 2015, Puerto Rico, USA

Presentations

- How Social Media Predicts News Viewership – The moderating role of news theme prominence, *AMCIS 2020*, August 2020, online
- The Business Impact of Collective Online Behaviors, Le Moyne College, October 2019, **(Invited Talk)** with media coverage
- Be Careful What You Read – Evidence of Demand-driven Media Bias, *AMCIS*, New Orleans, August 2018.
- Arousal, Hedonism, and Utility in Online Reviews, *INFORMS*, Texas, October 2017, **(Invited Talk)**.
- Exploring the Role of Learning in Crowdsourcing Creativity: The Value of Idea-Building in the Crowd, Baruch College, NYC, October 2016 **(Invited Talk)**.
- Exploring the Role of Learning in Crowdsourcing Creativity: The Value of Idea-Building in the Crowd, Interdisciplinary Research Seminar, Rose Hill, Fordham University, Fall 2016.
- Examining Customer Responses to Fake Online Reviews: The Role of Suspicion and Product Knowledge, *WeB 2016*, Dublin Ireland, December 2016.
- Examining Search Patterns for Online Reviews, OASIS, *Pre-ICIS Workshop*, Texas, December 2015.
- Understanding Product Reviews: Information Search in Online Review Systems, *WIN 2015*, NYC, NY, October 2015.
- Exploring the Impact of Online Reviews on Sales, Interdisciplinary Research Seminar, Rose Hill, Fordham University, Fall 2015
- Examining the Causality Loop between Online Reviews and Consumer Acquisition – a Granger Causality Study from YouTube, *AMCIS 2015*, Puerto Rico, August 2015.
- Online Review Systems: How Emotional Language Drives Sales, *AMCIS 2014*, Savannah, GA, August 2014.
- Examining the Relationship between Online Review Sentiment and Sales: The Role of Product Type and Product Price, *WIN 2013*, NYC, NY, October 2013.
- Who is More Creative, Experts or the Crowd? *AMCIS 2011*, Detroit, MI, August 2011.

	• Exploring the Process of Web-based Crowdsourcing Innovation, AMCIS 2011, Detroit, MI, August 2011. • An Analysis of the Crowd's Creativity, Student Research Colloquium 2011, Stevens, Hoboken, September 2011. • Factors Influencing Ex Ante Perception of Innovation Radicalness: An Experimental Design, PICMET 2011, Portland, OR, August 2011.
Courses	• Business Technology & Analytics: ISGB 6910 • Information Systems 2: INSY 2301 • Information Systems 1: INSY 2099 • Information Systems: INSY 2300 • Online Marketing: 641B, Stevens Institute of Technology, Spring 2014
Reviewing	• MIS Quarterly • Decision Support Systems • European Journal of Information Systems • International Journal of Business Intelligence Research (Editorial Board Member) • International Conference on Information Systems • Hawaii International Conference on System Sciences • Americas Conference on Information Systems • Australasian Conference on Information Systems • European Conference on Information Systems • The Annual Meeting of the Cognitive Science Society
Service to the Area, School and Community	• Data Analytics Faculty Advisor, Gabelli MBA Launch, Summer 2020 • Instructor, Workshops on R and Tableau for MBA Students, Gabelli MBA Launch, Summer 2020 • Student Team Advisor for GTA Data Science Initiative 2020, Summer 2020 • Joint Council Secretary (elected), Gabelli School of Business, 2020 – 2021 • Task Force Member to Lead the Course Revision Efforts on “New Business Perspective”, Spring 2020 • Instructor, Workshop on R for MBA Students, Gabelli School of Business, Summer 2019 • Undergraduate Curriculum Committee member, Gabelli School of Business, Fall 2018 – Spring 2020

- Associate Editor, Business Analytics Management and Applications Track, ECIS 2018
- Instructor, Workshop on Statistics for Graduate Students, Gabelli School of Business, December 2017
- Faculty Moderator, The November Gabelli School Speaker Series with Jonathan Rochelle, Director of Product at Google and Founder of Google Docs, Fall 2017
- Local Planning Committee Working Group Member for Research, Gabelli School of Business, Spring 2017
- Faculty Member of Summer Research Committee, Gabelli School of Business, Summer 2017
- Founding Executive Committee Member, Watson Analytics Global Academics Network
- Instructor, Workshop on Statistics for Graduate Students, Gabelli School of Business, Summer 2016
- Advisory Committee Member, The 2016 Watson Analytics Global Competition, Spring 2016
- Student Team Mentor, The 2016 Watson Analytics Global Competition, Spring 2016
- Instructor, Workshop on R Introduction for Graduate Students, Gabelli School of Business, Fall 2015
- Research Presenter, Workshop for Innovation Lab, Fall 2015
- Faculty Participant, Graduate Student Orientation, Gabelli School of Business, Fall 2015
- Coordinator, Gabelli School of Business Musical, Spring and Summer 2015
- Instructor, Workshop on R Introduction for Undergraduate Students, Gabelli School of Business, Fall 2014
- Coordinator, IS Area Research Seminar (with Dr. Jeff Nickerson as the Guest Speaker), Fall 2014

Research Methods

- Econometrics/Statistical Modeling
- Experiment
- Data Mining
- Qualitative Research Method (Applied to My Research Occasionally)

Professional Association

- Association of Information Systems
- INFORMS